



## Safeguarding of Staff, Consumers and Panellists Against COVID-19

### INTRODUCTION

COVID-19 can be passed from person to person, similar to the way a common cold can spread. The risk of infection comes from: Close contact with an infected person; Touching objects or surfaces which have become contaminated and then touching your eyes, nose or mouth.

Good hygiene practices and the careful management of the movement of people around the building to enable social distancing can minimise the spread of this disease.

Sensory Dimensions have committed to following current Government Advice on safe working practices and have implemented the following to ensure this:

#### 1. Restriction of people on site

- Staff working from home where possible
- Remote product testing where possible
- Restriction of numbers of staff and consumers on site and in each room
- No entry into facility for consumers or panellists picking samples up
- Increased screening of consumers to ensure vulnerable consumers or those showing COVID-19 symptoms are not recruited onto studies
- No entry into facility for consumers who have visited a country over the past 14 days which requires them to quarantine on arrival back in the UK
- No entry into facility for anyone with a temperature of 38°C or higher, as checked by a thermometer upon arrival.

#### 2. Increase of space around the site to enable social distancing

- Removal of excess furniture, including desks and chairs
- Removal of coat stands

#### 3. Increased protection for staff on site

- PPE for all staff working at the facility
- A one-way system through the facilities, including arrows and No Entry signs to ensure social distancing.
- An increase in handwashing points, including alcohol gel dispensers at every entrance and exit which must be used on entering and leaving the building
- An increase in handwashing signs throughout the building to remind people to regularly wash hands
- An increase in the frequency of cleaning in the facility
- Restriction of numbers of staff into the kitchen and toilet facilities at any one time

4. Increased protection for consumers and panellists on site- as above, and:

- Written policies for consumers and panellists communicated before attending fieldwork sessions to ensure they are aware of new procedures and what we are expecting of them.
- Removal of cash payment in favour of e-gift cards
- Distance markers on floors to ensure social distancing of consumers waiting to start fieldwork

Last Updated 23rd November 2020